Transit Safety Tips

When traveling with the FRTA, customers may protect themselves from becoming victims of crime by keeping alert and following a few crime prevention techniques. The following information will help you in making your travels with the FRTA more enjoyable.

- Avoid talking to strangers, especially in isolated areas.
- Always be alert and aware of your surroundings and the people around you.
- Refrain from listening to music or wearing headphones while riding the transit system (iPods, cell phones and portable radios will distract you and could make you a potential target).
- If carrying a purse, hold it tightly and close to your body.
- If carrying a wallet, keep it in your front pocket.
- If you are attacked, scream to bring attention to yourself.
- Try to avoid isolated bus stops.
- Stand near others and in well-lit areas, move to your bus as it arrives.
- If trouble occurs, notify the bus driver. The bus driver can notify his/her dispatcher, who can then notify the police.
- Keep your luggage with you at all times, this helps avoid unnecessary security alerts and delays.
- Don’t purchase an FRTA ticket from people on the street. They could be counterfeit.
- Smoking is strictly prohibited on FRTA property and on all vehicles.
- Please take your litter and put it in a trash bin when you leave the system. This helps us to keep our station, shelters and buses clean and free of debris.

Instincts tell you to do something?

Do something.

Dial 911

OR

When in Greenfield call:

Greenfield Police Department
413-773-5411

OR

TEXT-A-TIP
Help Solve A Crime


On your cell phone, text 274637 then text:
PROTECT
and your message to report a crime.
In the wake of 9/11 and other recent world events, your security is FRTA's first priority. It's never been more important to be alert and aware when riding public transportation. Working together with our management company and customers, we strive to provide a highly effective first line of defense against a potential natural or man-made disaster.

**When you're in transit, keep a watchful eye.**
Whether you are at the transit center or traveling on the bus, you may witness something suspicious, such as:

- A passenger behaving oddly.
- An unaccompanied bag, pack or box in a remote area.
- A group acting in an orchestrated or rehearsed manner.

**What to watch for:**

**Unattended backpacks and packages:**
Placed in an out-of-the-way location.

Unusual attached batteries, wires, cell phones, messages, tanks, bottles or bags that might contain chemicals.

A suspicious cloud, mist, gas, vapor, odor or seeping fluid.

Individuals in the act of abandoning a package and hastily departing the area.

**Suspicious Behavior:**

- Visible signs of nervousness.
- Excessive sweating.
- Spray bottles or canisters.
- Inappropriate clothing that is excessively baggy or too heavy in warm weather.

**See something? Say something immediately.**

Trust your instinct and report it to the police, a driver or an FRTA employee.

Do not confront suspicious individuals.

In the event of an unaccompanied backpack or package, do not use your cell phone until you are 300 ft. away.