



Franklin Regional Transit Authority

Bicycle Policy

Bike racks are available at the following FRTA bus stops:

- JWO Transit Center
- Food City
- Ave A & 3rd
- Fosters
- Whately Park & Ride
- GCC

If there are additional stop locations that you would like to see bike racks, please contact us on our website at frta.org or call 413-774-2262



Serving the Region
Since 1978

12 Olive St.
Greenfield, MA 01301
413-774-2262
888-301-2262
www.frta.org

LOADING YOUR BIKE

- Remove all loose items such as water bottles, air pumps, flags, bags etc. prior to loading
- Always load and unload bike from the curbside, never from the traffic lane
- After the bus comes to a complete stop and you are sure that the bus driver sees you, move to the bike rack located on the front of the bus
- **REMEMBER**, make eye contact with the driver!
- Squeeze up on the release handle that is located in the middle of the rack and lower the rack from its upright position
- Lift the bike onto the rack, positioned closest to the bus, wheel slots are clearly labeled for front and back tires
- Raise the support arm over the top of your bike's front tire so the hook rests next to the brakes
- **DO NOT LOCK YOUR BIKE TO THE RACK**
- Board the bus and pay your fare

UNLOADING YOUR BIKE

- As the bus approaches your stop, inform the driver that you will be unloading your bike. Use the front door to exit the bus. Unload your bike from the curbside only
- Raise the support arm off of the front tire and fold it down to its original position. Lift the bike off the rack
- If the rack is empty, fold the rack into the upright position by squeezing the release handle
- Step away from the bus to the curb with your bike. Wait until the bus pulls away. Never proceed directly in front of the bus into traffic

BIKE RACK RULES

- Two-wheeled bikes only
- No motorized bikes
- Cyclists **MUST** load and unload their own bike. For safety reasons, the bus driver cannot assist in loading or unloading a bike
- No child carrier seats or tandem bikes permitted
- Bikes cannot be locked while on a bike rack
- **CONSUMERS UTILIZE THE FRTA BIKE RACKS AT THEIR OWN RISK.** FRTA assumes no responsibility for bikes that are lost, stolen, damaged or left on racks
- Never step onto the street side of the bus when loading or unloading your bike. The bus operator may not see you if you approach and load from the left side of the bus
- Remember to let the bus operator know when you plan to load or unload your bike
- Be ready at the bus stop. If you plan to remove anything from your bike, do so before the bus arrives at the stop
- Load your bike as quickly as possible. Be considerate of the passengers on board
- Do not bring your bike inside the bus if the rack is full. Only folding bikes are allowed on a bus in the folded position and must be kept under the seat
- Racks are available during hours of operation on a first-come, first-serve basis